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Occupational Violence in Healthcare

(20040)



COURSE DESCRIPTION

This course has been designed to improve your ability to recognise and understand the causes of client related occupational violence in health care settings and some common strategies to prevent it and manage the risk it poses.



Learning Outcome

This course will provide an understanding of:

- common forms of occupational violence and aggression
- the causes of aggressive and violent behaviour
- how to recognise the signs that an individual may be becoming predisposed to aggression and or violence
- how to respond to individuals who use aggression or violence, and
- how to plan preventative measures and manage the risk posed by occupational violence and aggression.



Course Features

- Adaptics - Kineo's unique approach to refresher training
- professional audio
- animation and interactivity
- WCAG 2.0 accessibility
- mobile compatibility
- formative assessments, and
- a certificate of completion.



Audience and Duration

The course is suitable for professionals who work in health care in Australia.

Duration: 95 minutes

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