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# SIT30616 CERTIFICATE III IN HOSPITALITY



## COURSE DESCRIPTION

This qualification reflects the role of skilled operators who use a range of well-developed hospitality skills. They use discretion and judgement and have a sound knowledge of industry operations. They work with some independence and under limited supervision and may provide operational advice and support to team members



## SKILLS GAINED

- Following safe work practices
- Working effectively in hospitality and customer service
- Working with diverse people
- Source and use information
- Coaching others in job skills



## YOUR ASSESSMENT

- Workshop & workplace based learning
- Minimum of 36 work shifts
- Direct observation
- Practical assessments



## YOUR COURSE

- Workshop sessions per month
- Workplace assessments & observations
- 12 Month Program



## ENTRY REQUIREMENTS

Suitable language, literacy and numeracy skills for Certificate III Level. Learners must have demonstrated interest in the course.

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