



trainingunlimited.com.au

# SIT40416 CERTIFICATE IV IN HOSPITALITY



## COURSE DESCRIPTION

This qualification reflects the role of skilled operators who use a broad range of hospitality skills combined with sound knowledge of industry operations. They operate independently or with limited guidance from others and use discretion to solve non-routine problems. Many individuals have supervisory responsibilities and plan, monitor and evaluate the work of team members.



## SKILLS GAINED

- Following and implement safe work practices
- Working effectively in hospitality and customer service
- Manage diversity and conflict
- Lead and manage people
- Monitor work operations



## YOUR COURSE

- Workshop sessions per month
- Workplace assessments & observations
- 12 Month Program



## YOUR ASSESSMENT

- Workshop & workplace based learning
- Minimum of 36 work shifts
- Direct observation
- Practical assessments



## ENTRY REQUIREMENTS

Suitable language, literacy and numeracy skills for Certificate IV Level. Learners must have demonstrated interest in the course.

Training Unlimited | A Recognised Leader in Accredited Training

P (03) 9239 6500

E [info@trainingunlimited.com.au](mailto:info@trainingunlimited.com.au)

RTO ID 20891

A U21 328 Reserve Road, Cheltenham VIC 3192, Australia