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Intercultural Communication in Aged Care - Diversity, Care and Communication

(24917)



Course Description

This module has been developed to provide a contemporary understanding of linguistic, cultural and faith-based diversity in aged care and why and how it matters for care and safety.



Learning Outcome

After completing this course, you will have an understanding of:

- consider the influence of diversity on perceptions
- explore understandings of risks and opportunities in diversity
- reconsider the CALD label
- develop strategies for doing safety and care in diversity.



Course Features

- Adaptics - Kineo's unique approach to refresher training
- professional audio
- animation and interactivity
- WCAG 2.0 accessibility
- mobile compatibility
- formative assessments, and
- a certificate of completion.



Audience and Duration

This course is aimed at supervisory and direct care staff working in multicultural aged care environments.

Duration: 50 minutes