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# Intercultural Communication in Aged Care - Knowing the Person - Personal Histories, Life Experiences and Memories

(24920)



## Course Description

This module has been developed to provide a contemporary understanding of linguistic, cultural and faith-based diversity in aged care and why and how it matters for care and safety.



## Learning Outcome

After completing this course, you will have an understanding of:

- understanding the influence of the past on the present self
- exploring how residents' personal histories, life experiences and memories impact on their needs
- communicating the whole person in 'person-centred' care, and
- strategies for providing care and safety for the whole person.



## Course Features

- Adaptics - Kineo's unique approach to refresher training
- professional audio
- animation and interactivity
- WCAG 2.0 accessibility
- mobile compatibility
- formative assessments, and
- a certificate of completion.



## Audience and Duration

This course is aimed at supervisory and direct care staff working in multicultural aged care environments.

Duration: 25 minutes