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Intercultural Communication in Aged Care - Optimising Care Through Being Aware of Language

(24918)



Course Description

The better we know the language and culture, the person and the situation, the better we are at optimising care through this knowledge.



Learning Outcome

After completing this course, you will have an understanding of:

- consider how people's use of language matters to safety and care
- consider how each person uses and understands language
- develop strategies for using the language of the person
- explore language beyond words.



Course Features

- Adaptics - Kineo's unique approach to refresher training
- professional audio
- animation and interactivity
- WCAG 2.0 accessibility
- mobile compatibility
- formative assessments, and
- a certificate of completion.



Audience and Duration

This course is aimed at supervisory and direct care staff working in multicultural aged care environments.

Duration: 45 minutes