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Reporting Abuse and Serious Incidents in Residential Aged Care

(33878)



COURSE DESCRIPTION

This elder abuse and neglect training course has been developed to provide caregivers with the tools to identify the signs and symptoms of abuse or neglect, and how to take action when abuse or neglect is identified. This course also looks at the risk factors for older people, including those living independently whether in home care or in an assisted living facility. In 2021, amendments to the Aged Care Act 1997 were passed, bringing into effect the Serious Incident Response Scheme (or SIRS). This new legislation aims to strengthen the reporting requirements for residential aged care services and help support the Charter of Aged Care Rights and Aged Care Quality Standards.



Learning Outcome

This online course provides caregivers and other healthcare professionals with the following training.

- the background, definitions and prevalence of abuse of older people in Australia
- common types of abuse experienced by older people
- requirements for reporting abuse and serious incidents in residential aged care
- barriers that can prevent staff from reporting, and
- actions to take in the event of abuse or serious incidents.



Course Features

- Adaptics
- Animations
- Assessments
- Certificate of completion
- Interactive activities
- SCORM deployment available
- Voice Over
- WCAG 2.0 accessible



Audience and Duration

This course is suitable for caregivers and other healthcare professionals who provide care to older people in Australia. This course is designed to form a part of a healthcare organisation's duty of care and elder abuse training.

Duration: 50 minutes