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Understanding Dementia 3 – Communication Skills

(20138)



COURSE DESCRIPTION

This course has been developed to provide learners with an understanding of how to improve communication skills, so they can develop a better understanding of what a person with dementia needs.



Learning Outcome

Working with people who have dementia is not easy. It can be upsetting, trying and challenging, but it can also be very rewarding and satisfying.

This series is made of up five courses, each providing training in different aspects of dementia care.

- verbal and non-verbal communication
- active listening
- appropriate touching
- using symbolic language
- how communication can be affected by cultural differences, and
- links between communication and wellbeing.



Course Features

- Adaptics - Kineo's unique approach to refresher training
- professional audio
- animation and interactivity
- WCAG 2.0 accessibility
- mobile compatibility
- formative assessments, and
- a certificate of completion.



Audience and Duration

This series is aimed at anyone who knows or is responsible for caring for someone with dementia.

Duration: 30 minutes

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