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Aged Care Quality Standard 4: Services and Supports for Daily Living (29889)



Course Description

Standard 4: Services and Supports for Daily Living focusses on how providing services and supports for daily living improves the lives of consumers living in residential services.

The goal of this course is to teach learners what Standard 4 means for consumers: They get the services and supports for their daily living that is important for their health and well-being, and that enables them to do the things they want to do. This support can come in a variety of ways, from helping consumers with cooking and cleaning or helping them take part in social activities.

Government funded aged care providers are expected to comply with each of the Aged Care Quality Standards. The standards reflect the level of care and services the community expects from aged care providers.

Aged care consumers are, above all, individuals in every sense of the word who have the right to be treated with dignity and respect.



Learning Outcome

After completing this course, you will have an understanding of:

- Each consumer gets safe and effective personal care, clinical care (or both) that is best practice, tailored to their needs and optimises their health and well-being
- Effective management of high impact or high prevalence risks
- The needs, goals and preferences of consumers nearing the end of life are recognised and addressed
- Deterioration or change in a consumer's mental health or cognitive or physical function is recognised and responded to
- Information about conditions, needs and preferences is documented and communicated
- Referrals are appropriate and timely, and
- Infection related risks are minimised by implementing standard and transmission-based precautions to prevent and promoting appropriate antibiotic prescription and use.



Course Features

- Adaptics
- Animations
- Assessments
- Certificate of completion
- Interactive activities
- Video
- Voice Over
- WCAG 2.0 accessible



Audience and Duration

Leaders, managers and other staff members responsible for the delivery of care and services to consumers receiving residential aged care and home care services.

Duration: 35 minutes