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# Understanding Dementia: Effective Communication

(25843)



## Course Description

This course is designed to train the learner in how to communicate effectively with people living with dementia. It also provides behavioural training in how to care for and support people living with dementia.

Kineo's dementia-focused 'Effective Communication' online learning course is a key part of aged care professional development. This course is designed to fit in with any organisation's training mix. The course can be used as a part of Kineo's Understanding Dementia suite or as a standalone title. The course has a Further Resources sub-menu that can be used for professional development and those that want to take a deeper-dive into the subject.

This online learning course is designed to align with the Aged Care Quality Standards. It has been developed in collaboration with experts, including Kineo clients working in the aged care sector, to ensure the course is fit-for-purpose. As the person changes the way they communicate, so should the carer.

Kineo's 'Effective Communication' course is designed to teach the learner how to communicate effectively with people living with dementia.



## Learning Outcome

This course focusses on the following learning outcomes:

- Ensuring the people you care for have their needs met and their dignity maintained.
- Recognising when a person living with dementia is communicating an unmet need.
- Helping meet the needs and requirements of the people you care for.

## Audience and Duration

Course is designed specifically for carers and other health professionals who provide care for a person/people living with dementia.

The online learning is applicable to learners in residential aged care services, home services and flexible care services. This course is suitable for new and experienced carers.

Duration: 20 minutes



## Course Features

- Adaptics
- Animations
- Assessments
- Certificate of completion
- Interactive activities
- SCORM deployment available
- Video
- Voice Over
- WCAG 2.0 accessible