











Course Description

This qualification reflects the role of skilled operators who use a range of well-developed hospitality skills. They use discretion and judgement and have a sound knowledge of industry operations. They work with some independence and under limited supervision and may provide operational advice and support to team members. The intended target group for this qualification is crew members who are seeking further development of their knowledge and skills, and/or who are seeking management roles within the organisation



Skills Gained

- Following safe work practices
- Working effectively in hospitality and customer service
- Working with diverse people
- Source and use information
- Coaching others in job skills
- Selling to retail customers
- Cleaning premises and equipment



Your Course

- 12-month program
- Training & assessment sessions at your workplace every 6 - 8 weeks
- You must complete a minimum of 36 work shifts prior to completion
- Undertake workplace-based learning, practical assessments & direct observations
- Complete digital knowledge based assessments hosted on Cloud Assess

Click the link below to express your interest https://www.surveymonkey.com/r/hjtraineeships



Modules

- Food Safety
- Workplace Health & Safety
- Work Effectively & Cultural Sensitivity
- **Guest Service**
- Coach Others
- The Hospitality Industry

Entry Requirements

Suitable LLN skills for Certificate III Level, learners must have demonstrated interest in the course and be employed by Hungry Jack's on a Part Time employment contract for the duration of the traineeship. SA Traineeship requirements:

- An Australian citizen, permanent resident, or New Zealand citizen resident in Australia for at least 6 months prior to starting a traineeship.
- Minimum age 15 years as long as 16th birthday is in calendar year of enrolment
- School Based Trainees must be enrolled in Yr 10
- Not have completed a qualification at the same level or above in the last 7 years.
- Eligibility and subsidy criteria apply.

You can check this by clicking the following links 'Check your eligibility' and 'Subsidised Training List' within www.skills.sa.gov.au

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