



SIT30616 Certificate III in Hospitality



Course Description

This qualification reflects the role of skilled operators who use a range of well-developed hospitality skills. They use discretion and judgement and have a sound knowledge of industry operations. They work with some independence and under limited supervision and may provide operational advice and support to team members. The intended target group for this qualification is crew members who are seeking further development of their knowledge and skills, and/or who are seeking management roles within the organisation



Skills Gained

- Following safe work practices
- Working effectively in hospitality and customer service
- Working with diverse people
- Source and use information
- Coaching others in job skills
- Selling to retail customers
- Cleaning premises and equipment



Your Course

- Minimum 12-month program
- Training & assessment sessions at your workplace every 6 - 8 weeks
- You must complete a minimum of 36 work shifts prior to completion
- Undertake workplace-based learning, practical assessments & direct observations
- Undertake a minimum of 15 working hours per week



Entry Requirements

Suitable language, literacy and numeracy skills for Certificate III Level. Learners must have demonstrated interest in the course and be employed by Hungry Jack's.

National Traineeship Eligibility requirements:

- An Australian citizen, permanent resident, or New Zealand citizen, and
- Aged 15 years or older
- Not have completed a qualification at the same level or above in the last 7 years.



Modules

- Food Safety
- Workplace Health & Safety
- Work Effectively & Cultural Sensitivity
- Customer Service
- Coach Others
- The Hospitality Industry



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